



California Bankers  
Association

## ConferenceEdge Webinars in November

**November 7, 2013** **Your FCRA Exam, Your Agency & the CFPB – How to Prepare**  
Regardless of the Agency or Examiner, your next FCRA Exam will be tougher. Are you ready? This webinar reviews the examiners modules and their directives.  
**Start Time:** 11:30 AM Pacific • **Duration:** 2 Hours  
[Register Now](#)

**November 8, 2013** **2013 IRS Compliance for Deposit Accounts**  
Compliance with IRS regulations pertaining to interest-bearing accounts is right up there with CIP as far as importance. Hefty penalties emphasize the importance of our efforts. This webinar teaches best practices for compliance and avoiding penalties.  
**Start Time:** 11:30 AM Pacific • **Duration:** 2 Hours  
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**November 13, 2013** **2013 Dodd-Frank Update: A Year-End Review – Part 1**  
For those who have spent the year preparing, these programs serve as a final check. For those who are just beginning the implementation process, they cover the many requirements that must be in place in a short amount of time.  
**Start Time:** 11:30 AM Pacific • **Duration:** 2 Hours  
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**November 14, 2013** **New Affirmative Action Obligations For Veterans & Disabled**  
On August 27, the U.S. Department of Labor issued new regulations which substantially increase affirmative action obligations for all banks with 50 or more employees.  
**Start Time:** 11:30 AM Pacific • **Duration:** 2 Hours  
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**November 18, 2013** **Social Engineering, Counterfeit IDs & Fraudulent Items**  
Nail fraudulent transactions before you take a loss. This webinar will help your frontline staff and management identify potentially fake identification or counterfeit items and know how deceptive answers work to defeat their examination.  
**Start Time:** 11:30 AM Pacific • **Duration:** 2 Hours  
[Register Now](#)

**November 19, 2013** **Loan Documentation: The Top 10 Mistakes**  
Loan documentation errors can cause your bank to face unnecessary losses and waste your banks most precious asset – time. Get your remedies and answers here.  
**Start Time:** 11:30 AM Pacific • **Duration:** 2 Hours  
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**November 20, 2013** **UDAAP: Is Your Frontline Ready?**

In today's post-CFPB world, the pressure is on when you receive a complaint that could be perceived as unfair, deceptive and/or abusive. This webinar teaches the what, when, how and why of UDAAP compliance when handling customer complaints.

**Start Time:** 11:30 AM Pacific • **Duration:** 2 Hours

[Register Now](#)

**November 21, 2013** **Commercial Lines of Credit for Community Banks**

In a recovering economy, small-to-medium sized businesses need growth financing. For a number of valid reasons, community banks, many with poor prior experience with working capital lines of credit, are sometimes reluctant to meet these requests.

**Start Time:** 11:30 AM Pacific • **Duration:** 2 Hours

[Register Now](#)

**November 25, 2013** **Environmental Due Diligence for CRE Lending: Updated & Expanded Requirements**

The OCC recently elevated environmental risk management to a more prominent role within its revised CRE Lending Handbook. This webinar highlights what has changed in addition to the evolution of environmental liability and various types of due diligence.

**Start Time:** 11:30 AM Pacific • **Duration:** 2 Hours

[Register Now](#)

A webinar is an online seminar featuring live audio, PowerPoint presentation along with other interactive features such as real time polls and chat. The program may be viewed on most devices (computer, tablet, smart phone). No special hardware is needed; however, speakers or headphones are required. The program consists of 105 minutes instruction and 15 minutes live Q&A.

Each webinar registration provides 1 connection to the webinar, materials and access to the On-Demand Webinar for 30 days after the initial event. You may have unlimited listeners on your connection. You will receive login instructions and materials as well as a link to test your equipment prior to the seminar. If you do not receive a confirmation immediately after registering, call (877) 988-7526 or email [support@conferenceedge.com](mailto:support@conferenceedge.com)?

## Three Ways to Register

**Online:** Visit the [CBA Webinar Catalog](#)

**Mail:** Mail completed form with check payable to ConferenceEdge to: (Mail at least 10 days prior to event)

**ConferenceEdge**  
**4434 W. 29th St., Denver, CO 80212**

**Phone:** Call ConferenceEdge at (877) 988-7526 (credit card payments only)

**Please Note:**

- Preferred Payment Method: Online
- Please register online or by phone when paying with a credit card
- Payment Must Accompany Registration - Invoices are Not Provided

Register online up to day of event. Earlier registration allows time to check your computer for an optimal experience.